

Useful Contacts

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A guide to

Distributed Generation Constraints

**WESTERN POWER
DISTRIBUTION**

Serving the Midlands, South West and Wales

**WPD has two control centres
– at Lamby Way, Cardiff and
Pegasus Business Park, Castle
Donnington. Cardiff serves
South Wales and the South
West of England and Pegasus
the East and West Midlands.
Both have staff able to discuss
issues in relation to distributed
generation (DG) associated
with the 132kV, 66kV and 33kV
networks.**

Generation Export Constraints – What are they?

For certain system planned outages WPD might require to apply a partial or a full export constraint on the basis of load management, thermal or voltage rise issues. Careful consideration is given to constraining generation because we are very aware of the operational and financial impact that this can have on our DG customers.

Depending on the extent of the outage, in some cases the generation connection may be within the isolated section where WPD wishes to undertake work. In such cases, the generator site will be temporarily disconnected resulting in no import or export being achievable.

We always strive to minimise and combine our outages as far as we reasonably can to reduce their impact on our DG Customers – an aspect of our work that may not be immediately apparent. We also aim to inform customers well in advance via our Generation Portal or e-mail four weeks before work begins, with a final notice via a written constraint notification organised by the WPD person responsible for the work.

Fault Notification

WPD has developed a system that e-mails DG customers who have been interrupted as a result of a system fault. We will always aim to give as much detail as possible at the time the e-mail is sent as reassurance that we are aware of an issue and that remedial steps are taking place.

WPD Generation Web Portal

A portal is available on the WPD website enabling DG customers to view historic as well as future planned outages. This information will have Constraint detail associated with it to assist them in planning any maintenance they may wish to simultaneously undertake on their own equipment.

DG owners and operators are also able to update their respective contact details via the web portal for both owner and operator.

Communication

It is very important that the information we hold regarding your site is relevant and up to date, so please let us know of any change of e-mail address/contact telephone number associated with DG sites.

If in Doubt

We are only a phone call away, so if there is anything pressing that concerns you, please contact any one of our team listed overleaf.

