

# Playback and draft outputs

## Innovation and community energy

### What we heard from you:

#### INNOVATION

- Must **act on stakeholder feedback** and lobby for change, to avoid issues with previous national projects e.g. the smart meter roll-out
- WPD should **lead the way with innovation**, helping to facilitate innovation across the industry
- **Help companies and individuals develop innovative projects.** Work with major energy users to develop intelligent solutions to reduce current demand
- Innovation research and case studies are a great vehicle to communicate **opportunities for collaboration with partners**

#### COMMUNITY ENERGY

- It should be a priority to **help community energy schemes.**
- WPD should **incentivise renewable energy development** wherever possible, including through increased support for community energy projects

### And so the outputs we are proposing:

Develop new innovation projects with priorities informed by stakeholder engagement

Implement learning from innovation projects into the business to improve efficiency and effectiveness of assets, operations and customer service

Develop a new interactive innovation “ideas portal” aimed at stakeholders providing suggestions for innovation requirements

Establish dedicated innovation projects for community energy projects

Hold Community Energy Surgeries for local Community Energy groups