

Afternoon surgery: Safety

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Current performance: Safety

WPD current performance:

- In 2019/20 the accident rate for WPD as a whole was 0.75 accidents per 100 staff. The accident rate has continued to be kept below the 10% improvement rate set for RIIO-ED1. In 2019/20 there were no improvement notices, prohibition notices or prosecutions from the HSE.
- The ratings and feedback from the Safety Climate Survey, undertaken in 2018/19, highlighted a number of areas where our existing approach to safety could be enhanced. These findings have been incorporated into the company 2020 Safety Action Plan.
- To date in RIIO-ED1 we have delivered a total of 15,840 educational sessions to 376,686 schoolchildren and delivered safety literature to over 3.8 million customers, targeting those individuals who could be exposed to higher risks as a result of their work or social activities.
- We have worked cooperatively with the Health and Safety Executive to ensure that our practices and policies continue to be compliant with health and safety legislation, but also to seek out and apply best practice in the management of safety.
- A number of methods are used to minimise the risk of accidents. This includes the provision of clear processes and procedures, effective training, encouraging staff to take personal responsibility for safety, a range of audit processes, investigating incidents and sharing the learning from investigations.

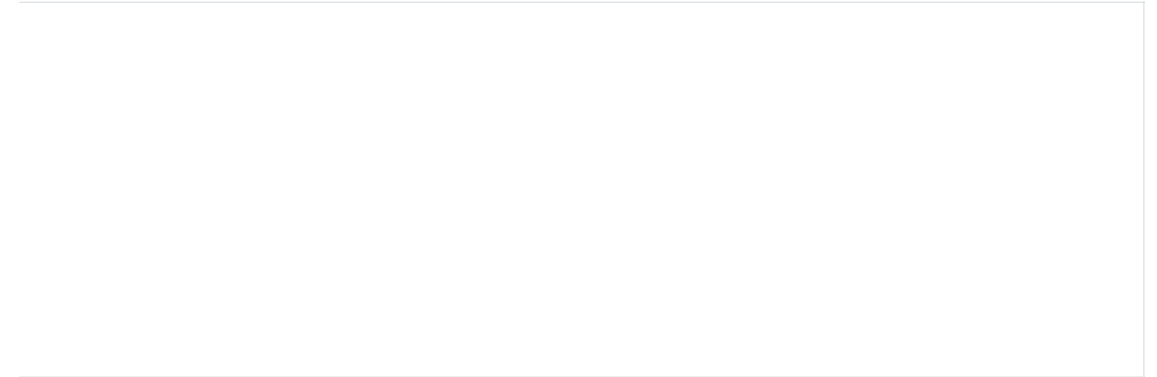
Playback and draft outputs

Safety

What we heard from you:

- WPD should work collaboratively with stakeholders and legislators to share the best health and safety practices.
- Communication across the industry is a big issue, in terms of health and safety, which must be dealt with.
- Maintaining a safe, healthy and motivated workforce is a critical priority
- Incident management, including debrief procedures, provision of PPE to staff in dangerous environments and up-to-date health and safety training is of paramount importance with regards the health and safety of staff.
- Extend focus on existing health monitoring programmes and implementing plans to minimise any areas that impact on the health of our staff

And so the outputs we are proposing:



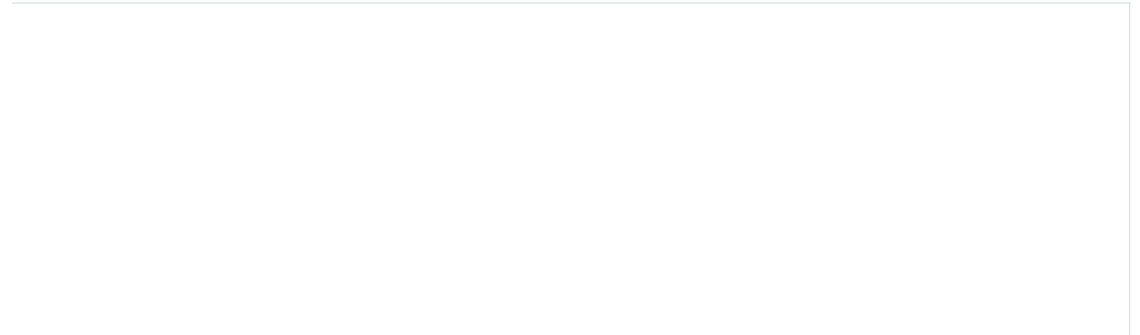
Playback and draft outputs

Safety

What we heard from you:

- WPD must continue to plan, install and maintain our existing assets to meet all legal obligations so that the safety or health of anyone who could be impacted by them is not compromised.
- We should use our influence in the industry to raise awareness of the dangers of electricity to members of the public.
- Communication should start at an early age to increase awareness of who we are and what we do, including around the dangers of electricity.

And so the outputs we are proposing:



Playback and draft outputs

Safety

Detailed Priorities:

Undertake bi-annual or annual meetings with stakeholders to share best practice

Ensure contactors comply with similar health and safety standards to WPD

Ensure the mental health needs of the workforce are being met, and supported by promoting a healthy work-life balance

Ensure that managers commit to leading by example

Develop appropriate rotas and policies for operational teams that work out of hours and respond to emergencies

Deliver public health advice to employees

Playback and draft outputs

Safety

Detailed Priorities:

Ensure liaison and governance between WPD, workers and unions on health and safety matters is clear and effective

Review debriefing procedures when an accident occurs

Resource staff with the correct equipment when working around hazards such as water

Maintain regular staff training for staff on driving new vehicles, and when logging key information on site visits

Ensure staff preparedness for extreme weather events

Educate staff members on the potential health and safety aspects of Sulphur Hexafluoride (SF6)

Playback and draft outputs

Safety

Detailed Priorities:

Undertake wellbeing at work assessments

Create and support the development of champions in mental health and LGBT+

Ensure no one is compromised when managing assets that use Sulphur Hexafluoride (SF6)

Safeguard existing assets from the implications of an increased grid capacity

Consider operational impacts on the elderly and associated age-related diseases

Be considerate towards the business-critical infrastructure of landowners i.e farms

Ensure all assets are maintained on a regular basis

Playback and draft outputs

Safety

Detailed Priorities:

Reach out to schools to inform children about the health and safety hazards that surround WPD assets

Communicate to members of the public about how they can report, and what they should report, on safety and health to improve the public health and safety culture

Provide electricity checks for homes, for example checking the safety of wiring in households

Playback and draft outputs

Safety

Proposed Outputs:

Reduce the staff accident frequency rate by a further 10% from the ED1 average.

Undertake a second Staff Safety Climate Survey during ED2 to build on our learning and develop greater collaboration

Ensure compliance with H&S legislation and work in partnership with the HSE and other safety oriented organisations to implement safety learning and best practice.

Ensure that safety measures are considered prior to the introduction of new technological innovations.

Distribute 1,000,000 safety advice notices (ED1 - 500,000).

Educate 300,000 children about avoiding danger from electricity (ED1 - 400,000).

Questions for discussion

- ① Have we interpreted stakeholder feedback correctly? Is anything missing from the outputs proposed?
- ② What specific targets, measures and performance levels do you want to see for each output?
- ③ Covid-19: Has there been any change in priorities or emerging issues which will need to be addressed?