

# WPD ICE Workplan 2015/16

## 1. Communication and Engagement

						Market Segments Applicable											
						Demand Connections						Distributed Generation Connections		Unmetered Connections			
						Domestic L/V work (LVSSA)	I&C work (LVSSB)	One-off work	LV works	HV Works	HV & EHV works	EHV and Above	DGLV	DGHV/EHV	UMLA	UMPI	UM Other
No.	Action	Reason for action	Status	Target Date (calendar yr.)	Process Area												
1.1	Collaborate on industry issues: Work with the ENA and other groups to help address issues having an effect across the industry e.g. Collaborate on improvements and simplification of Statements of Work process, implement improvements where identified.	ENA DG Forum feedback	Ongoing: National SoW working group underway for the interface between DNO/Grid covering commercial, technical and regulatory aspects	Q1 '16	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1.2	Work with other DNOs to consult on and produce Competition in Connections Code of Practice (CoP). Deliver actions identified as requirements under the CoP.	Ofgem CoP requirement	Complete: click <a href="#">here</a> for further info	Q4 '15	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1.3	Carry out 2015 annual DG survey with a split for Major DG EHV schemes with significant sample size to assess service levels specific to this segment	ENA DG forum and CCSG feedback	Complete: information can be found in the KPI section of this document	Q3 '15	All	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪	
1.4	Work with industry groups to identify any changes required to facilitate adoption of unmetered supply inventories on IDNO networks.	MCCG action list re CoP feedback	Ongoing: WPD are working with two IDNOs around potentially offering Meter Admin services for unmetered inventories.	Q1 '16	Information & Application	▪	▪	▪	▪	▪	▪	▪	▪	✓	✓	✓	
1.5	Produce annual Community Energy engagement plan	WPD stakeholder workshops following previous year's engagement plan	Ongoing: plan under development.	Q1 '16	All	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪	

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## 1. Communication and Engagement

						Market Segments Applicable										
						Demand Connections						Distributed Generation Connections		Unmetered Connections		
						Domestic LV work (LVSSA)	One-off I&C work (LVSSB)	LV works	HV Works	HV & EHV works	EHV and Above	DGLV	DG/HV/EHV	UMLA	UMPI	UM Other
No.	Action	Reason for action	Status	Target Date (calendar yr.)	Process Area											
1.6	Continue and expand programme of Community Energy workshops	Community Energy workshop feedback	4 further events planned between Nov'15 and Feb'16.	Q1 '16	All	.	.	.	.	.	.	✓	✓	.	.	.
1.7	Investigate and implement, where appropriate, refinements to the WPD pro-active call-back procedures to tailor to customer requirements e.g. customers with high volumes of applications and offers may require alternative service.	CCSG feedback on initiative introduced in 2014	Ongoing	Q1 '16	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1.8	Approach ENA to collaborate with DNOs to produce a list of DNO policies for Legals & Consents to highlight differences. Work with the group to promote harmonisation of best practice policies. WPD to implement changes where appropriate.	CCSG feedback and request	Ongoing: WPD awaiting feedback requested from other DNOs	Q1 '16	All	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1.9	Investigate pre-application service and availability of advice to assist customers before commencing the application process. identify further actions as necessary to improve service.	WPD DG workshop feedback	Ongoing	Q1 '16	Information & Application	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1.10	Work with NGET to clarify Statement of Works process for both individual and bulk applications. Publish updated guidance on our website.	CCSG feedback and request	on-going. See also 1.10.1	Q3 '15	Information & Application	.	.	.	.	.	.	✓	✓	.	.	.
 1.10.1	Move to individual application SoW process	NEW sub action	Ongoing: WPD are Moving to single application process with new team set up to manage SoW submissions.	Q3 '15	Information & Application	.	.	.	.	.	.	✓	✓	.	.	.









						Market Segments Applicable														
						Demand Connections					DG Connections		Unmetered Connections							
						Domestic LV work (VSSA)	One-off I&C work (VSSB)	LV works	HV Works	HV & EHV works	EHV and Above	DGLV	DG/EHV	UMLA	UMPI	UM Other				
<b>4. Extension of Contestability</b>																				
No.	Action	Reason for action	Status	Target Date (calendar yr.)	Process Area															
4.1	Continue trial and implement process to allow self assessment of POC for Independent Connection Providers (ICPs) for the majority of straightforward connections	Ongoing development from 2014/15 plan linking with CoP requirements	Complete: as part of CiC CoP	Q3 '15	Design, Quotation & Acceptance	✓	✓	✓	✓	.	.	.	.	✓	✓	✓				
4.2	Continue to trial procedures to facilitate ICPs carrying out connections reinforcement. Instigate changes to make activity contestable subject to successful trial	Ongoing development from 2014/15 plan	Ongoing: trial is in place and has been communicated to ICPs. Currently no uptake. Click <a href="#">here</a> for more information	Q1 '16	Design, Quotation & Acceptance	.	✓	✓	✓	✓	✓	✓	✓	.	.	.				
4.3	Extend Inspection and monitoring regime to enable self-inspection by Independent Connection Providers	Building on completed action in 2014/15 to implement consolidated I&M regime based on feedback from CCSG and on MCCG action list	Complete: as part of CiC CoP	Q1 '16	Construction & Connection	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				
4.4	Develop and implement new design approval regime with ability for suitably accredited ICPs to self approve their own contestable designs where applicable to connection type	Ofgem CoP requirement	Complete: as part of CiC CoP	Q3 '15	Construction & Connection	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				
4.5	Develop and publish a set of simple designs and guidance for simple HV and LV connections to allow submission by ICPs without need for design approval	MCCG action list	Ongoing: standard designs have been registered with two companies	Q3 '15	Design, Quotation & Acceptance	✓	✓	✓	✓	.	.	.	.	.	.	.				
4.6	Develop and implement effective procedures to allow ICPs to carry out disconnections on Brownfield sites	MCCG action list	Ongoing	Q1 '16	Construction & Connection	✓	✓	✓	✓	.	.	.	.	.	.	.				

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<b>5. Offers &amp; Agreements</b>																
No.	Action	Reason for action	Status	Target Date (calendar yr.)	Process Area											
5.1	Investigate use of e-signature for Novation Agreements and implement where possible	CCSG feedback building on action in 2014/15 plan	Complete: new process to accept scanned signed documents implemented	Q4 '15	Design, Quotation & Acceptance	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5.2	Combined Feasibility/Offer process for DG connections: develop and implement process to utilise feasibility application date in offer letter interactive queue.	2014 interactivity consultation feedback, action carried-forward from 2014/15 plan	Ongoing: preparing to launch initial trial process	Q3 '15	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪
5.3	Reservation of Capacity - infrastructure: develop and implement policy on DG infrastructure schemes with associated offer letter	2014 interactivity consultation feedback, action carried-forward from 2014/15 plan	Ongoing: Offer letter agreement prepared and offers made to three trial schemes in the Midlands. Information to be published on website	Q3 '15	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪
5.4	Reservation of Capacity - excess capacity: implement changes to offers and agreements to restrict capacity in excess of installed DG being reserved.	2014 interactivity consultation feedback, action carried-forward from 2014/15 plan	complete: connection offer and connection agreement terms developed and implemented with guidance issued to staff to ensure consistency	Q3 '15	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪





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						Domestic LV work (LVSSA)	One-off I&C work (LVSSB)	LV works	HV Works	HV & EHV works	EHV and Above	DGLV	DGHEHV	UMLA	UMPFI	UM Other
<b>6. Innovation</b>																
No.	Action	Reason for action	Status	Target Date (calendar yr.)	Process Area											
6.1	Continue planned deployment of Active Network Management schemes to facilitate connection of generation under alternative connection arrangements. Building of ANM assets to commence on 4 BSP Groups during plan period	Ongoing development	Ongoing: two ANM areas underway at Grendon & Bridgewater  Click <a href="#">here</a> for further information on ANM schemes	Q1 '16	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪
6.2	Investigate issues surrounding delivery of intertrip schemes for alternative connections	CCSG feedback action carried-forward from 2014/15 plan	Ongoing	Q4 '15	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪
<b>NEW</b> 6.3	Ensure protection settings, fault current and background harmonics data available within a target date for DG connection schemes.	NEW ACTION - CCSG June 2015	Ongoing	Q1 '16	Design, Quotation & Acceptance	▪	▪	▪	▪	▪	▪	✓	✓	▪	▪	▪